

CPSC

<https://www.cpsc.gov/Recalls/2022/Compass-Health-Brands-Recalls-Carex-Adult-Portable-Bed-Rails-After-Three-Deaths-Entrapment-and-Asphyxiation-Hazards>

Health Canada

<https://recalls-rappels.canada.ca/en/alert-recall/carex-bed-support-rail-recalled-due-entrapment-and-asphyxiation-hazard>

SAFETY RECALL

Carex Brand Bed Support Rail (Model No. P566) and Easy Up 2-in-1 Bed Rail (Model No. P569)

Background Information: In cooperation with the U.S. Consumer Product Safety Commission and Health Canada, Compass Health Brands, Corp. is voluntarily recalling the Carex brand Bed Support Rail (Model No. P566) and Easy Up 2-in-1 Bed Rail (Model No. P569).

Hazard: Users can become entrapped within the bed rail or between the rail and the side of the mattress. This poses a serious entrapment hazard and risk of death by asphyxia.

Product Description: This recall involves two Carex brand bed rail models that were sold between November 2012 and December 2021 at medical supply stores nationwide and online at www.carex.com, www.amazon.com, and www.walmart.com for between \$22 and \$80.

Remedy: Please **IMMEDIATELY stop using the product** and contact Compass Health Brands to obtain a free repair kit for the Bed Support Rail or refund remedy for the Easy Up 2-in-1 Bed Rail.

Call (888) 571-2710 from 8 a.m. to 5 p.m. ET, Monday through Friday

To verify if this recall applies to your product, please inspect the product for model numbers “P566” or “P569”, or the Carex brand logo.

For owners of the Carex-brand Bed Support Rail (Model No. P566): You will be asked to provide a photo of the model number and/or the unique serial number for the FGP566 in order to receive the free repair kit.

For owners of the Carexbrand Easy Up 2-in-1 Bed Rail (Model No. P569): You will be asked to provide the brand logo and model number of your unit. You will then be asked to provide a photo showing that you have defaced the unit by writing “DO NOT USE” in permanent marker on the unit in order to receive a refund. Once Compass confirms receipt of this photo, you will be instructed to discard the recalled unit in the trash.

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RECALLED MODELS**P566 Bed Support Rail**

UPC: 023601165664

White metal rail with black foam grip

**P569 Easy Up 2 in 1 Bed Rail**

UPC: 023601015693

Two piece dark brown textured metal rail with black foam grip

